

# Stroke Care Now Network

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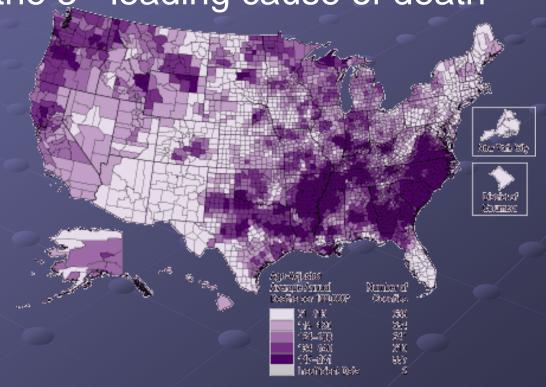
#### Presentation Overview

- Stroke Statistics/Background
- Reasons for Action/Challenges
- Telemedicine Program
- Website Overview
- Education
- Protocols/Standardization
- Learning/Opportunities
- Outcomes

## Stroke: Background

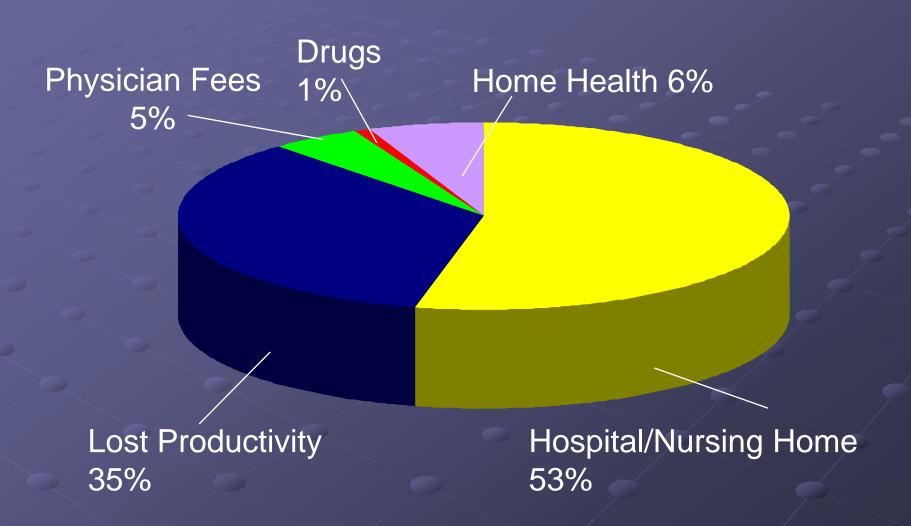
 750,000 pts experience a new or recurrent stroke in the United States annually.

 Stroke is the leading cause of major disability and the 3<sup>rd</sup> leading cause of death

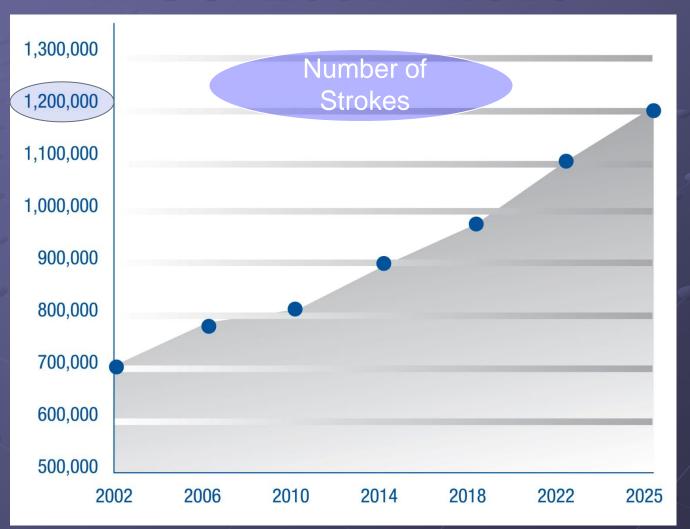


Source: Atlas of Stroke Mortality: Racial, Ethnic, and Geographic Disparities in the United States, January 2003.

## Stroke Costs: \$65 Billion/Yr

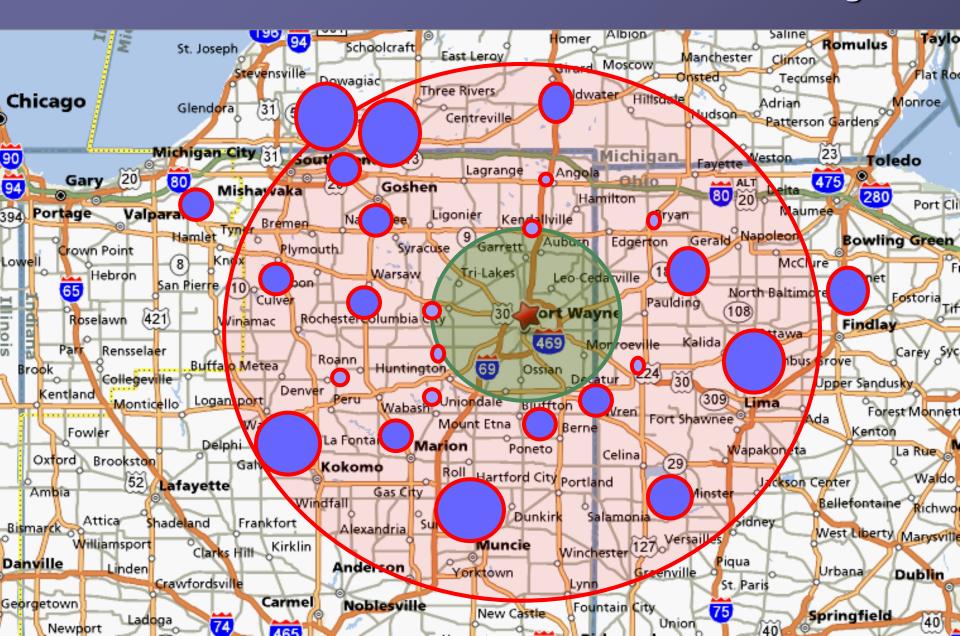


# Projected number of strokes in US: 2002 - 2025



#### Where Stroke "lives"

#### North East Indiana/North West Ohio/Southern Michigan



## **Challenges of Stroke Care**

- Availability of Physicians who specialize in the treatment of stroke:
  - Neurologists
  - Neuro-Interventionalist
  - Interventional radiologists

### **Challenges of Stroke Care**

- Complexity of Stroke Care
  - Coordination of EMS/Air Rescue, EDs, ICUs, acute care and rehabilitation
  - Use of standardized guidelines & protocols must occur at each level of care
  - Use of Multi-disciplinary teams to provide care

### **Challenges of Stroke Care**

- Public Knowledge/Education of Stroke
  - Risk factors that cause stroke
    - Primary prevention of stroke
  - Signs of stroke
    - FAST
  - Getting to a hospital that can treat stroke immediately!
    - "Time Lost is Brain Lost!"

# Total Number of Hospitals in Indiana

114

How many of those hospitals are certified Primary Stroke Centers?

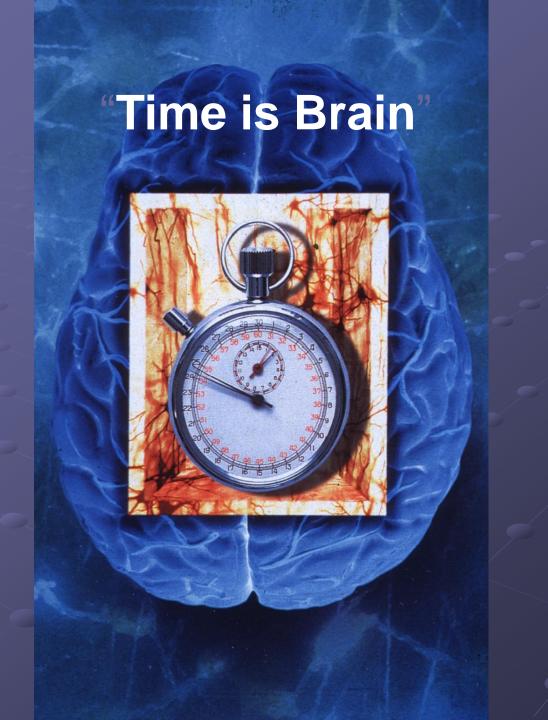
#### **Primary Stroke Centers in Indiana**

- Bloomington Hospital, Bloomington
- Bluffton Regional Medical Center, Bluffton
- Columbus Regional Hospital, Columbus
- Community Hospital East, Indianapolis
- Community Hospital, Munster
- Deaconess Hospital, Evansville
- Deaconess Gateway Hospital, Newburg
- La Porte Regional Health, La Porte
- Lutheran Hospital of Indiana, Fort Wayne
- Methodist Hospital, Indianapolis
- Parkview Hospital, Fort Wayne
- Saint Joseph Hospital, Kokomo
- Saint Joseph Regional Medical Center, South Bend
- St. Vincent Hospitals and Health Services, Indianapolis

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# Why develop a Stroke Telemedicine Program?

- To provide physician support in the outlying communities
  - To help the ED MDs make those tough decisions that are not easily made over the phone
- To standardize the processes and protocols that comprise stroke care
- To increase public education and awareness in the community
- To provide "Primary Stroke Center" Care to all hospitals & patients

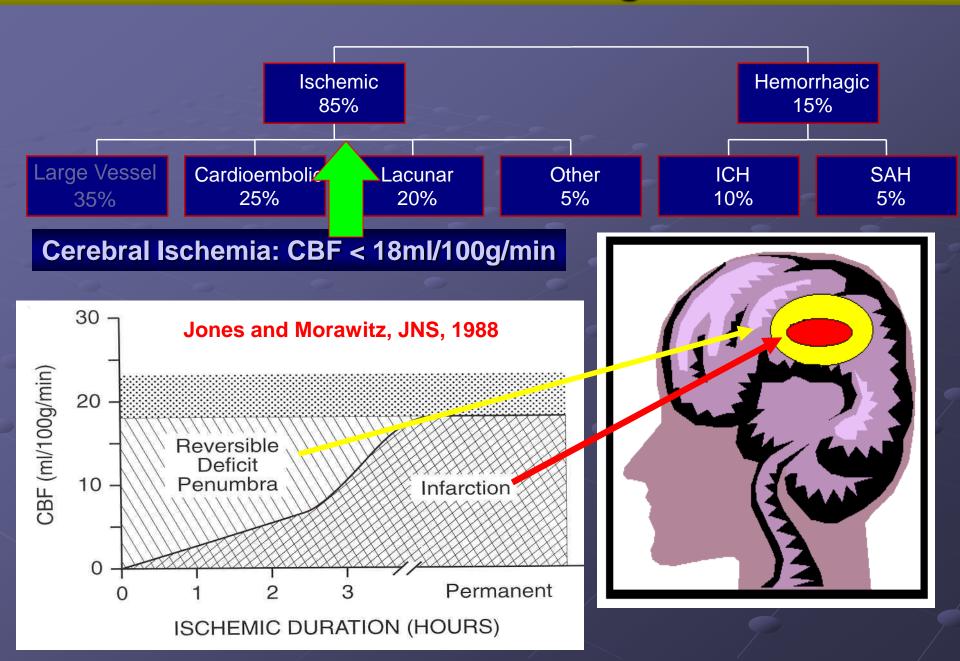


### Review NINDS IV tPA Trial

- Onset to treatment within 3 hours
- Average NIH Stroke Score was 14
- Good outcome (mRS 0-1): 39% vs. 26%
- Median NIHSS @ 24 hrs:8 vs. 12
- Symptomatic ICH6.4 % vs.0.6%

- Overall, for every 100 patients treated within the first 3 hours,
   32 had a better outcome as a result and 3 a worse outcome.
- Brain hemorrhages related to tPA caused severe worsened final outcome in 1% of patients.
- The "number needed to treat" (NNT) to have a "near normal" outcome is 8; NNT to have an improved outcome is 3.1

#### Ischemic Stroke is Progressive!



#### Mission:

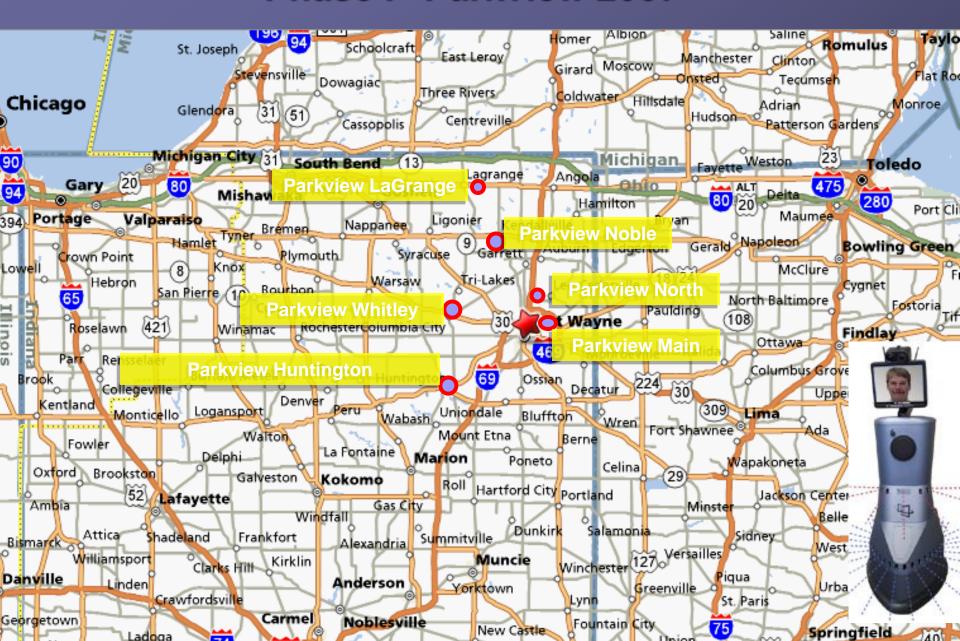
- to advance public awareness about stroke, its risk factors and signs and on how to access the network hospitals
- to provide telemedicine neurological consultations in regional hospitals that do not have neurological expertise and assist in triage, review of CT and initial local management before treatment or transfer.
- to improve use of intravenous thrombolysis in local regional hospitals and reduce time to treatment
- to improve access of patients to intra-arterial thrombolysis / thrombectomy up to 8 hours or more after onset of symptoms.
- to promote the research and understanding of physiologic brain imaging with CT perfusion and CT angiography in triage for interventional therapy - beyond the conventional time window of 3 hours.

### What is the Network:

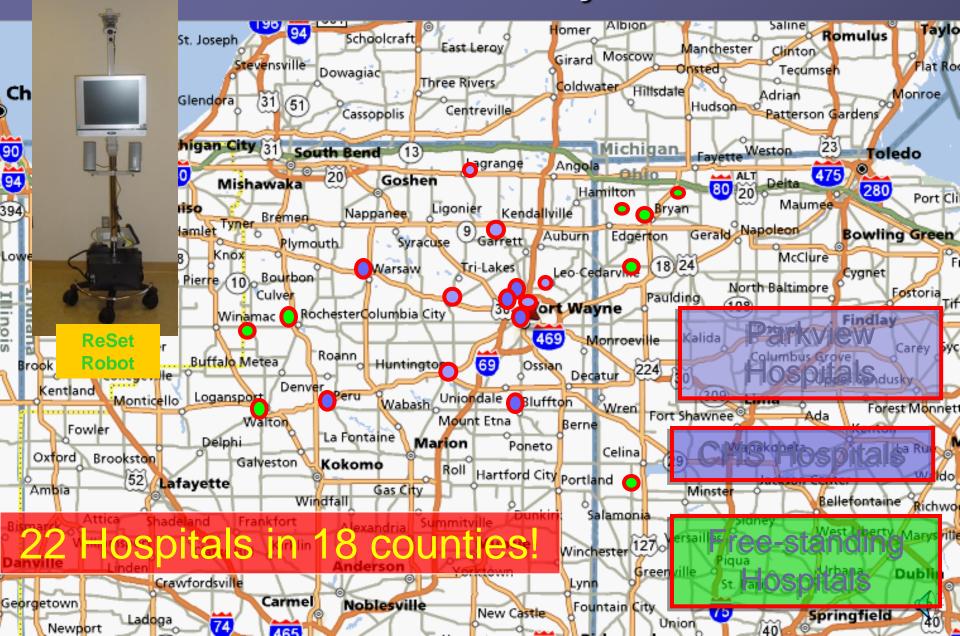
The StrokeCareNow Network is the first network of its kind in Indiana. Using telemedicine, the SCNN makes the expertise of the physician of the Fort Wayne Neurology Center "virtually" available to all stroke patients in "real time" who are cared for in participating network hospitals in the TriState region of North Eastern Indiana, North West Ohio and Southern Michigan.



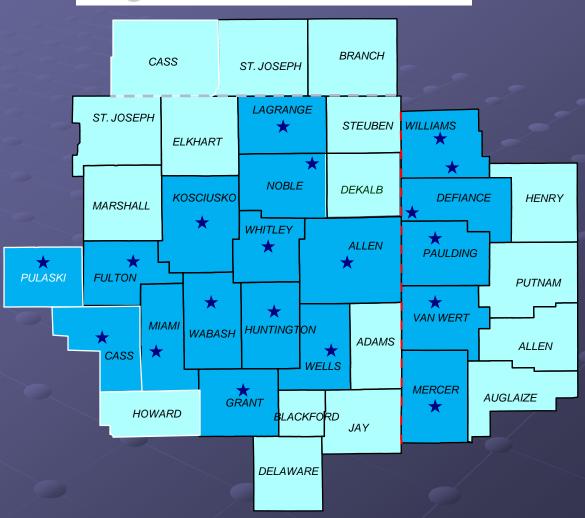
## Stroke Care Now Network Phase I "Parkview 2007



## Stroke Care Now Network Phase II "Today"







## How did we get there?

- The Stroke Network was formed May 2008 between 2 hospitals and the independent Neurological group
  - How did we move from 5 hospitals utilizing telemedicine to 22 hospitals over the course of 2 years?
    - One on One meetings with local hospitals promote the ability to provide state of the art care 2 hours from Ft. Wayne
    - Demonstrate outcomes seen across the nation from telestroke and opportunities we see within our own community

## How did we get there?

- Passion of the Neurologists, NeuroInterventionalist and stroke teams to raise the level of care in our communities and to make a difference
- Make the device affordable for the local hospital

### Stroke Care Now TeleStroke

The "ReSet"



 Cooperation between Parkview and Fort Wayne Neurological Center (FWNC) to develop an alternative to expensive commercial systems

Nurse propelled

 FWNC provides Stroke Expertise to patients outside of traditional reach via Telemedicine

InTouch RP-7



### Stroke Care Now Website

- www.strokecarenow.com
  - Useful information including
  - Links to:
    - NIH Training
    - Standardized Order Sets emergent & admission
      - Contains all elements for best practices/core measures for stroke
    - Patient/Family Education
    - Activase dosing guidelines
    - Link to telemedicine units for Physicians

#### Education

- Comprehensive program developed for community education
  - Marketing portfolio of Billboards, mailings, radio and television commercials
  - Developed many tools to share at community events – focusing on FAST acronym as the standardized message
  - If the patient does not get to the ED within a small window of time – the technology we have to treat is not going to help

## Elements of Acute Stroke Care: EMS

- Identification of stroke symptoms
  - EMS training at all community hospitals and local EMS providers
- Expedited Transport (Load and Go)
- Pre arrival notification of symptoms to ED
  - All with the goal of decreasing that door to needle time and reach our target goal of <60 minutes



# Elements of Acute Stroke Care: Physician

- Preparation of ED system activate
- Patient assessment
- Initiate Stroke orders
- Decision for Activase (tPA)
- Decision to transport for interventional or critical care (Ship or Drip and Ship)



# Elements of Stroke Care: Nursing

- Patient assessment
- Call to the Stroke Care Now Network
- Robot to the bedside
- NIH Stroke Scale
- Insertion of 20 g angiocath in the antecubital
- Draw labs
- EKG
- CT scan without contrast goal <20 minutes from arrival</li>
- Blood pressure control use of Labatelol (Normodyne) and/or Cardene (Nicardipine)



#### Standardized Communication

- Dedicated "800" line developed
- Ensures communication is direct
- Call goes to 2<sup>nd</sup> (dedicated) oncall physician for telemedicine consultation
- Dedicated computers located in MD offices, hospitals and MD homes that are dedicated to the Stroke Network
  - Makes for easier connectivity

### Standardized Radiology Process

 Developed to ensure that tests being done in community are utilizing resources appropriately



### Standardized Data Collection

- An important goal of the network is to improve the delivery of care in all hospitals
  - This includes door to CT times, door to activase times





## Learning Points

#### Continual System Testing

- Connectivity of telemedicine unit
  - Each Internet system in each hospital is not the same and the device must be built to meet the internal specifications for each hospital
  - We "ping" each device at least daily and have 3<sup>rd</sup> party IT company help manage the 22 sites
- CT Image Transfers
  - Ensure universal workflow is there utilization within network is the PACS system for timely image transfer to the MD for decisions and next steps

## Learning Points

#### Continual Education Program

- Staff
  - Mock stroke activates monthly at community hospitals
  - We visit each hospital at least twice/year for onsite education
  - We utilize the telemedicine device for unit meetings and discussions with Neurologists from Hub Hospitals

#### Patients

Teaching the symptoms of stroke and ways to prevent a reoccurrence

## Learning Points

- Continual Education Program
  - Community
    - Recognizing the signs and symptoms of strokes using FAST as educational basis
    - Get to the hospital immediately!!!
      - Time is Brain
- Standardization is a must all hospitals, all physicians, all staff members – all of the time

#### Outcomes

- Higher tPA utilization in the community hospitals
- Patients have not been transferred to Hub Hospitals after tele-consultation:
  - Due to severity of stroke
    - Hub hospital is not able to treat due to being very severe and comfort care is the best for this patient
    - Or being too mild and follow-up can be done within the community hospital
  - Was not truly a stroke Conversion disorder
- Saves on cost of transportation, allows patient/family to remain in community

#### **Outcomes**

				SCNN 2011							
				1st Quarter Data							
				13t Quarter Data							
											SCNN
											Activate
							Total #	SCNN		SCNN Activate	s Back to
	2008							Activates			
	Strokes/ IV	2009 Strokes/	2010 Strokes/	Total #	Calls to	Total #		Retained		er to	for
Hospital	tPA	IV tPA	IV tPA					at Spoke		PVH	Rehab
	50/1	41/1	58/2	15	0	0	0	N/A	N/A	N/A	N/A
	38/0	32/2	33/1	4	4	1	0	2	0	2	0
						2 not thru					
	29/0	28/2	39/2	8	0	SCNN	0	N/A	N/A	N/A	N/A
	29/0	41/0	32/1	11	0	0	0	N/A	N/A	N/A	N/A
	17/0	18/2	1-Nov	4	1	0	0	0	1	0	1
	81/3	85/3	95/7	24	2	1	0	0	2	0	0
	124/5	104/4	104/11	24	12	2	0	2	4	3	1
					Not yet						
					live	?	0	N/A	N/A	N/A	N/A
	63/1	54/1	39/5	10	0	0	0	N/A	N/A	N/A	N/A
	40/0	23/1	34/3	14	6	0	0	2	2	2	N/A
	26/1	24/0	19/2	5	1	0	0	0	1	0	0
	43/2	20/1	34/2	8	3	1	0	0	2	1	0
	In PV Hub	In PV Hub			_	_					
	data		In PV Hub Data	N/A	3	0	0	0	0	3	N/A
	42/3	24/0	35/1	10	0	0	0	N/A	N/A	N/A	N/A
					0	?	0	N/A	N/A	N/A	N/A
	18/1	19/0	17/1	2	0	0	0	N/A	N/A	N/A	N/A
	55/1	45/2	48/4	11	3	1	0	1	2	0	0
					Not yet						
	43/2	50/3	53/1	12	live	0	N/A	N/A	N/A	N/A	N/A
	16/3	7/1	?/1		2	?	0	0	0	2	0
						Total #					
				450/0	Total	IV tPA			Transfer		Back to
	74.4/22_2 20/	615/23=3.7%	653/44=6.7%	158/8=	SCNN			Retained a	red to LH	:Transfer-ed	Spoke for
	114/23=3.2%	013/23=3.1%	033/44=0.7%	4.970	Calls: 37	SCININ: 6	vention: 0	Spoke: 10	14	to PV: 13	Rehab: 2

- 2008 tPA rate was 3.2%
- 2009 tPA rate was 3.7%
- 2010 tPArate was 6.7%
- 2011
  - 1st Q 16.7%
  - 2<sup>nd</sup> Q 23.6%